

REWARD GIFT CARD TERMS OF USE

The following Terms of Use apply to the Reward Gift Card.

1 DEFINITIONS

“Gift Card” means a gift card redeemable at any of Reward’s participating retail outlets.

“Expiry Date” is 36 months after the Gift Card is originally purchased.

“Reward” means Reward Supply Co Pty Ltd A.B.N. 40 010 183 669.

“Terms of Use” refers to document and any subsequent amendments.

Any reference to “you” or “your” is a reference to the person in possession of the Gift Card.

“Website” refers to the Reward website at www.rewardhospitality.com.au

2 AGREEING TO THE TERMS OF USE

- 2.1 By purchasing and / or redeeming the Gift Card, you are agreeing to be bound by these Terms of Use and any applicable laws.
- 2.2 If you are providing the Gift Card to another party you must ensure that party is aware of and agrees to comply with these Terms of Use and the relevant Expiry Date.
- 2.3 Reward reserves the right to alter these Terms of Use at any time. Reward will provide notice of any changes to the Terms of Use on its Website or by enquiring in-store. We recommend that you visit the Reward Website before redeeming the Gift Card to check for any changes to the Terms of Use. Where a change has placed an unfair burden on existing Gift Card holders, please contact 1800 473 927 to discuss the matter.

3 USE OF THE GIFT CARD

- 3.1 The Gift Card may be used on any purchases made at a participating Reward retail outlet. As these locations may be subject to change please ensure you visit the Website or call 1800 473 927 for further details.
- 3.2 The Gift Card may only be used to the value loaded onto the Gift Card. Where any purchase exceeds the total balance on the Gift Card, you will be required to pay the excess amount with an alternative payment method. Purchases for less than the total value on the Gift Card will be deducted from total balance.
- 3.3 Your Gift Card will be valid for use until the Expiry Date, being 36 months from the date of issue. Any balances remaining on the gift card after the Expiry Date will not be available for use.

3.4 You may return or exchange any items purchased using the Gift Card subject to Reward’s relevant return policy available on the Website.

3.5 You may check the balance of your Gift Card at participating Reward retail stores or by calling 1800 473 927.

4 PURCHASING THE GIFT CARD

- 4.1 The Gift Card may be purchased from any participating Reward retail store.
- 4.2 The value for the Gift Card will be loaded at the point of purchase. No further value may be added onto the Gift Card at a later date.
- 4.3 The total balance of value loaded and the Issue Date will be recorded on the Gift Card at the point of purchase.

5 GIFT CARD RESTRICTIONS

- 5.1 Gift Cards may not be refunded or used to obtain cash.
- 5.2 Treat the Gift Card as money as you will be unable to receive a refund or replacement card in the event the card is lost or stolen.
- 5.3 No change will be given for remaining balances on the Gift Card.
- 5.4 Gift Cards cannot be used to pay a store or credit account or for purchases made over the phone.

6 PRIVACY AND CONFIDENTIALITY

- 6.1 By purchasing or redeeming the Gift Card you are agreeing to be bound by Reward’s Privacy Policy located on Reward’s Website.